



Exceptional Work Across the Project – Nominee

Darren Mason- Ixion



Darren Mason is a Senior Case Manager for Ixion and having worked on the contract from the start, he has been influential in building strong and positive relationships and partnerships within the community to ensure that our participants have access to the best service required to meet their individual needs.

Ixion's management team has received many compliments from CRC/NPS personnel regarding his abilities, and his solid management of the contract; which has undoubtedly strengthened the reputation of the CFO3 programme in the South East. For a stakeholder to go out of their way to communicate this to Ixion, speaks volumes.

Darren is an exceptional leader, always going the extra mile to ensure his team are supported and well equipped with the knowledge and tools they need to perform their



duties to the best of their ability. Staff have remarked on Darren's management of them with comments such as:

'Darren is someone who demonstrates a strong passion for helping others, clear communicator, good listening skills, pro-active / self –motivated and ambitious to hit targets. He has a persuasive style'

'He is a positive self-starter with strong planning and organisation skills with a high degree of accuracy to detail'

'Darren is resilient and resourceful, he enjoys working on his own and bringing other groups ideas which contributes as part of a team'

'[He is] an understanding and nurturing manager, always leading by example and encouraging me to work hard and fulfil my potential for my own and our cohort's benefit'

Darren gives 100% in everything he does and in challenging times strives to keep his team motivated and focused ensuring that any obstacles are overcome efficiently and that his team are positive and supported throughout.

Darren recognises the unquestionable benefits of the programme, for participants and society as a whole and even when demands are high, manages to gain the support of his team, to exceed these demands and work together to achieve. 'Achieving' for Darren, does not just mean meeting targets – he has a strong drive for quality delivery – recognising it as key to the programmes success, and accepts nothing less from his team.

Darren, through his exceptional management, has successfully supported so many of society's 'hardest to help' people – and the benefits that this has brought to them, and to society as a whole, are countless.